

# IMPORTANT INFORMATION

## YOUR ESF BREAK AT BUTLIN'S SKEGNESS

To help us make sure everyone enjoys their break, please take a moment to ensure all members of your Team are aware of our behavioural standards:

- Our team work hard to look after you while you're here - we expect them to be treated with the respect they deserve.
- Butlin's is a place for families - please watch your language, drink responsibly and treat other guests with courtesy.
- For the comfort of all of our guests, please ensure all members of your Team keep the noise down in your accommodation (especially at night).
- If you're planning on wearing fancy dress, please remember that we have a wide range of team members and guests from all walks of life and we'd hate for you to offend anyone. Please ask us if you're unsure about what is or isn't acceptable.
- We take the safeguarding of children at Butlin's very seriously. The children in your Team are your responsibility, so please make sure you know where they are and what they are doing at all times.
- We're very proud of our resort. Please ensure that all members of your Team are clear that any damage to our resort will not be tolerated.
- Smoking is only permitted in our designated smoking areas. Please check your resort map for more information.
- We are committed to responsible drinking and will confiscate any excessive alcohol and give it back to you at the end of the weekend. To protect our alcohol license and operate within the law, alcohol cannot be brought into or purchased from the Supermarket within the Skyline Pavilion. You can purchase alcohol from our Supermarket located opposite Guest Services.

We would hate to see it happen, but to protect our guests and resort experience, if any serious incidents or persistent bad behaviour are reported, we have agreed with the event organisers that the individuals responsible and their Team will be disqualified and all asked to leave our resort.

The logo for Butlin's, featuring the word "Butlin's" in a red, cursive script font.